

How it works

1. At PwC our people are our greatest resource. Our volunteering program enables organisations to tap into the diverse skill sets of our people to help achieve positive change. On average, our people generally spend two to three days volunteering per year so please consider this when scoping your opportunity.
2. Not-for-profit organisations registered as a charity and social enterprises are welcome to request for a volunteer with PwC Australia using the form provided.
3. Once you submit the volunteer request from it is reviewed by the Social Impact volunteering team. (Your organisation will go through an internal risk assessment process prior to being approved. You will be contacted directly if we have any additional questions) If your opportunity fits within our policy you will be notified that it has been approved and is now live. If your opportunity does not fit within our policy you will be notified as to the reasons why it has not been approved.
4. PwC staff have access to view and register for your opportunity.

PwC skills guide - what's available?

Our volunteers come from a variety of business areas and possess a wide array of skills. To help provide some guidance we have categorised some core PwC skills below, taking into account both our client service offerings as well as the skills of our internal functions. Please note that the list below is intended as a guide only and is not intended as a comprehensive list. Please contact us with any queries.

Finance

- Project management
- Methodology tools and advice
- Financial modelling
- Accounting policies (review)
- Corporate governance/risk compliance
- Financial analysis/analytics
- Industry research
- Real estate advisory

Human resources

- HR policy and process
- Learning and development
- Induction programs
- Procurement and facilities
- Risk management and compliance

Information technology

- Database/web design
- Reporting and metrics
- Microsoft Office skills - workshops
- Modelling and analytics
- Administrative/office skills |
- Expertise in Excel

Strategy development and business planning

- Workshop facilitation
- Strategic planning
- Operational planning

Marketing and communications

- Research and analysis
- Social media
- Brand
- Internal communications

Mentoring

- Business - social enterprise, cv writing and interview etc.
- Education - students (literacy, numeracy, career development, etc)

Project consulting and reviewing

- Scoping project needs
- Project management skills

Other

- Research and analysis
- Assistance with presentations (e.g. use of powerpoint, help with messaging and delivery)
- Support with pitches/positioning value propositions
- Document edit/review - fresh pair of eyes
- Commercial acumen/perspective
- "Brain for hire"! - anything for which you could use a new perspective
- Translation assistance
- People and Change
- Organisational effectiveness

Unskilled Volunteering

- Event support assistance
- Environment/conservation
- Blood donations
- All manual volunteering

Frequently asked questions - Charities

Q: How do I submit a request for volunteers at PwC?

Please complete the following [form](#) to register your organisation and submit a volunteer request.

Q: What organisations do PwC volunteer with?

PwC will only volunteer with **not-for-profit organisations registered as a charity and/or social enterprise**.

We do not volunteer with political lobbying organisations or for primarily religious organisations (exceptions will be made for identifiable, broadly based community organisations).

Opportunities will be selected based on our ability to provide the requested skill set within the specified timeframes.

Q: Are there any volunteering requests that won't be considered?

We are not able to perform activities that involve **fiduciary or management responsibilities** and cannot undertake **regulatory, audit, assurance or due diligence** work or provide advice in these areas.

We will also not consider requests that involve **direct fundraising (tin rattling), political lobbying, religious affiliations, or illegal and dangerous activities**. While PwC does not permit staff and partners to take part in tin rattling opportunities, **we can assist in fundraising within the confines of an organised event** - for example a sports arena where security, first aid and venue staff are organised.

Q: What terms do I need to agree to when requesting for volunteers?

PwC has requested that all organisations who request for PwC volunteers accept the [PwC Privacy Collection Statement](#).

Q. What approvals are required for PwC people to volunteer?

All PwC staff must seek Partner and Team Leader approval to participate in volunteering opportunities. Your organisation will also undergo an internal risk assessment and you will be contacted directly if we have further questions.

Q: Is formal agreement required for volunteering?

Skilled volunteering

For all **skilled volunteering**, a **Statement of Work document will be required** to ensure that the terms under which the work will be performed are agreed by both parties.

The Statement of Work will outline the scope, volunteer(s), start date, end date and deliverable(s) for the volunteering opportunity and any additional terms. It will need to be signed by an authorised representative from the volunteer organisation and a PwC Partner.

PwC will provide the Statement of Work using our internal template when required.

Community/unskilled volunteering

A statement of work is not required for community, or unskilled volunteering.

Q: Will you accept changes to PwC's Statement of Work and the associated terms and conditions?

The Statement of Work and the associated terms and conditions have been drafted to enable PwC to provide volunteering services. While the scope will be discussed with you prior to signing, changes to the Statement of Work template format and the associated terms and conditions **will not be accepted**.

Q: What skills can PwC offer?

Please refer to the information above.

Q: Where can I find more information about Social Impact at PwC?

Please visit the [Social Impact webpage](#) for more information.

Q: What if my opportunity has been rejected or not completed?

If your opportunity has been **rejected**:

- You will receive direct communication which will outline the reasons why your opportunity was not approved.

While every effort is made to source suitable volunteers, PwC cannot guarantee that your opportunity will be picked up.

If your opportunity has **not been completed**:

- You will be notified via email.

Q: Who do I contact with any issues, concerns or grievances?

Please contact the Corporate Sustainability volunteering team becky.lewis@au.pwc.com

Q: How do I connect with PwC volunteers?

All volunteer opportunities will have a PwC coordinator. It is the responsibility of the PwC coordinator to contact you as the listed organisation contact once they have obtained internal approvals.

Q: Can I request volunteers for a board or advisory position?

Our PwC OnBoard program supports and encourages our people to apply for board or advisory positions. If you are looking to fill a board or advisory position please contact shae.kuipers@au.pwc.com.

Q: How can I access PwC's workplace giving program to support my organisation?

Our PwC Giving program is an open choice program enabling our people to support the causes they are most passionate about. The program is managed through the Good2Give platform. Please visit [Good2Give](#) for more information.