



PwC and Microsoft

# AI to Deliver AI - Gen AI led Delivery Agents

## AI to Deliver AI – Gen AI Led Delivery Agents Understanding Your Perspective

Large organisations often struggle with modernising data and analytics, impacting not just technology but also people, processes, and value creation strategies. This misalignment leads to fragmented initiatives and missed opportunities. A holistic framework is essential to integrate business, technology, and data stakeholders, fostering collaboration and alignment for better decision-making and competitive advantage.

## Our Solution: AI-Driven Transformation

Generative AI technologies are crucial for managing source changes, reducing time, cost, and risks. Our delivery assistant comprehensively understands the impact on existing data assets, analytics, and reporting. This approach significantly lowers effort and accelerates delivery. Our holistic framework addresses people, processes, and technology, driving organisational outcomes through collaboration and innovation.

## Products



Microsoft Fabric



Azure OpenAI

## Key Outcomes:

- **Redundancy Reduction:** Eliminates duplicate reports for resource efficiency.
- **Improved Data Quality:** Ensures accurate and consistent reporting.
- **Enhanced Collaboration:** Bridges communication between technical teams and business users.
- **Risk Reduction:** Balances BAU work and project commitments.
- **Complexity Reduction:** Simplifies data platform delivery processes.
- **Addressing Skill Shortages:** Mitigates the scarcity and cost of skilled data resources.
- **Consistency:** Ensures uniform application of business rules and requirements.

## Proven Success

For a large insurance provider, we modernised their data platform, reducing delivery time by 81% and achieving 1.2 times more coverage than manual methods. Our solution traced data flow across over 600 reports, demonstrating significant efficiency gains.

## Offer Details:

- **Cost Savings:** Achieve 30-50% savings with our AI-led approach.
- **Time Efficiency:** Reduce report discovery time by over 80%.
- **Stakeholder Engagement:** Cut reliance on stakeholder sessions by 50%.

## Our Commitment:

At PwC, we believe modernising data and analytics goes beyond technology. Our holistic framework engages business, technology, and data stakeholders to drive organisational outcomes through exploration, collaboration, and innovation.

## Contact Us

Transform your data and analytics with PwC's AI-led modernisation framework. Let's innovate together and contact our experts today:



**Tracey Kennair**

Partner | Microsoft Alliance Lead  
+61 400 878 607  
[Tracey.Kennair@au.pwc.com](mailto:Tracey.Kennair@au.pwc.com)



**Murad Khan**

PwC | Partner & Product Owner  
+61 449 657 403  
[murad.khan@au.pwc.com](mailto:murad.khan@au.pwc.com)



**Soumyadip Pal**

PwC | Product Lead  
[soumyadip.pal@au.pwc.com](mailto:soumyadip.pal@au.pwc.com)